Explanation:

All over the world, governments are engaged in transforming or creating new areas for citizens to use. Often, citizens are not involved in the decision-making process. As a result, they frequently criticize the design and wish things had been done differently. Even if the design is good, without proper explanation and understanding of the designers' choices, there is little support from the community. By incorporating citizen participation in these design processes, you gain more community support. The municipality can also gain new insights into the neighborhood's needs, leading to these areas being used more frequently and more quickly. When citizens can use their own designs, it fosters a sense of pride in the area and encourages its use.

Relevent theories:

Empowerment Theory: This theory suggests that involving citizens in decision-making processes empowers them, increasing their sense of control and ownership over the outcomes. Empowered communities are more likely to be engaged, supportive, and active in ensuring the success of the projects.

https://www.researchgate.net/profile/Marc-Zimmerman-2/publication/232549776_Empowerment_Theory/links/56781ac908aebcdda0ebc2bb/ Empowerment-Theory.pdf

Communicative Planning Theory: This theory emphasizes the role of communication in planning and decision-making processes. It suggests that involving citizens in meaningful dialogue can lead to more transparent, inclusive, and democratic outcomes. Effective communication ensures that diverse voices are heard and considered in the design process.

https://journals.sagepub.com/doi/10.1177/14730952211043219

Combination of theories different processes and my own view: